

# BULLETIN

## Body Repair Division



Reference No: BRD 24-17

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### RACV Insurance Choice of Repairer - VACC Co-ordinated Participating Member Coupon Campaign

Please find below a copy of a coupon VACC will be advertising, as part of a campaign, in response to RACV Insurance removing choice of repairer from their policies as a standard cover from this Sunday night (15 October 2017).

## Have your cake and eat it too



You can still have **choice of repairer** without it costing you a cent more. If your vehicle is insured with **RACV Comprehensive Insurance**, simply select the 'Any Repairer' option upon renewal to ensure your choice of repairer. If you choose a participating VACC member repairer, you will be reimbursed up to \$100 charged by the insurer\*.

\*Conditions apply: This is a unilateral offer from each participating VACC Accredited Repairer. Hand this coupon together with RACV Comprehensive Insurance Choice of Repairer 'Certificate of Insurance' when presenting damaged vehicle to any participating VACC Accredited Repairer. The participating repairer may be an independent repairer or insurer's partner repairer. Reimbursement is conditional upon agreeing with participating repairer that they will be repairer of choice for claim lodged by you and then only after the participating repairer is issued with an IAG Repair Authority. This offer is only available for 12 months and will cease on 14 October 2018. This offer is not made or endorsed by RACV Insurance.



Includes all participating VACC member repairers and insurer partner repairers  
Visit [vacc.com.au](http://vacc.com.au) for full list



VACC is asking members if they want to 'opt-in' to this campaign and have their business listed on the VACC website as a participating repairer.

VACC has received a legal position on the advertisement. That legal advice is available upon request by contacting [vgibson@vacc.com.au](mailto:vgibson@vacc.com.au)

The scheme which will run for 12 months is equally available to independent repairers and IAG partner repairers.

The advertisement will run in the Herald Sun newspaper on Saturday, 21 October 2017.

Please email Vanessa Gibson [vgibson@vacc.com.au](mailto:vgibson@vacc.com.au) if you wish to 'opt-in', and she will load your business contact details on the VACC website.

Sincerely

#### John Guest

Industry Policy & Division Leader

Industrial Relations, Policy & Engagement

Level 7 | 464 St Kilda Road | Melbourne Vic 3004

P: 03 9829 1142 | E: [jguest@vacc.com.au](mailto:jguest@vacc.com.au) | W: [vacc.com.au](http://vacc.com.au)